

Equipment Technical Bulletin

L5000Plus/XL: Manifold QF Cable Harness Issue



PROBLEM

We have received reports recently of failures of the Manifold QF cable harness. An investigation has found that a small number of harnesses contained defective electronic components. On installation these can give any of the two symptoms described below:

- The L5000Plus/XL does not recognize the flush manifold—the flush manifold programming screen does not appear in the programming screens.
- “No Flow” errors occur immediately, even with adequate water supply.
- Pumps will not prime.
- If the cable harness has not been installed correctly, there is a chance it might be damaged. If you suspect it is damaged, follow the instructions in the “Testing Cable Harness” Equipment Technical Bulletin from the link in this document.

SOLUTION

If these symptoms occur, contact Customer Service to replace the harness. The items listed below that have a date code before 8/19/2009 are affected:

For these items, replace the cable with harness code #1207428:

1210912 Manifold QF 3 Port OPL

1210911 Manifold QF 6 Port OPL

1210910 Manifold QF 8 Port OPL

For these items, replace with harness code #1207437:

1210909 Manifold QF 8 Port XL

Testing Cable Harness

If you suspect your cable harness might be defective, you can test it. Follow the directions in the presentation “February-10-Manifold QF Harness Test at http://www.beta-technology.com/doc_etbs.html



Manifold QF Cable Harness



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