

# Equipment Technical Bulletin

NS1000E & H3000E Software Version 6.1 Recall

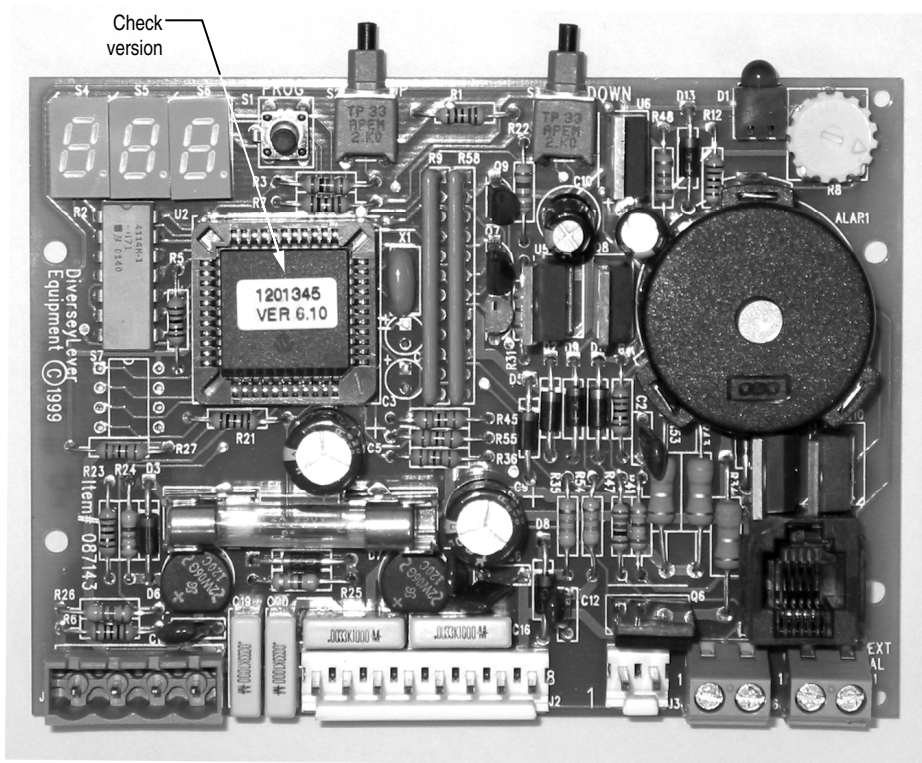


## PROBLEM

Version 6.1 software can cease functioning if the Beta Unit reading is less than 4. When this happens, the dispenser will not pump chemicals. The problem appears to be intermittent in nature, since during initial fill the water itself can be over 4 Beta Units.

## SOLUTION

Replace version 6.1 with PCB's that are version 7.0. All NS1000E's and H3000E's which shipped in the first three weeks of May have version 6.1 software. All customers who have been shipped version 6.1 will be shipped replacement PCB's free of charge. At the customer's discretion, the entire dispenser can be returned for a no-charge replacement.



NS1000E, H3000E PCB Version 6.1 (Replace with Version 7.0)



**Beta Technology, Inc**  
2841 Mission Street  
Santa Cruz • CA  
U.S.A. • 95060

TEL • 831 • 426 • 0882  
TEL • 800 • 858 • 2382  
FAX • 831 • 423 • 4573  
FAX • 800 • 221 • 8416

TEL (U.S. and Canada) • 800 • 468 • 4893  
TEL (outside U.S. and Canada) • 410 • 228 • 1292  
sales@beta-technology.com

Customer Service

**Beta Technology, Inc**  
4 Finway, Dallow Road  
Luton LU1 1TR  
United Kingdom

Freephone • 0800 • 052 • 4726  
Tel • +44(0) • 1582 • 528600  
Fax • +44(0) • 1582 • 528111

Freephone • 0800 • 052 • 4726  
VAT REG.NO.BG.354 - 09975 - 44  
europe.sales@beta-technology.com

Tech Support

Online Ordering: <http://www.beta-technology.com>