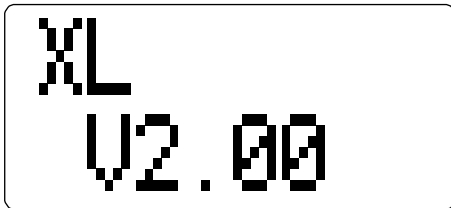


Equipment Technical Bulletin Summit E and XL: Gray Programmer not Advancing Past Firmware Version Screen.



PROBLEM

On E/XL gray programmers: Programmer displays firmware version at power-up (as it is supposed to do), but then will “stick” there and not advance to other menus.



Firmware version screen shown at power-up



This symptom can also occur with the gray programmer when it is used with older, non-E/XL dispensers. With these older dispensers, you need to use the older white programmer.

CAUSE

This is caused by an open circuit on one of the 8 conductors of either the Ethernet cable that goes from the programmer to the trigger module, or the Ethernet cable that goes from the trigger module to the pump box. Use a volt meter to determine which cable has the open circuit.

SOLUTION

Once you determine which cable has the open circuit, replace that cable.

ORDERING INFORMATION

- 068744 Cable - 24' for communication between pump box and TR-6000 or TR-6000 and programmer
- 1201029 Cable - 24" for communication between pump box and TR-6000 or TR-6000 and programmer
- 1204588 Cable - 100 ft. for communication between pump box and TR-6000 or TR-6000 and programmer



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